

PVA Portal Overview

A practical portal for Kentucky PVA offices that combines citizen self-service, staff workflow tools, and operational visibility in one system.

One-page summary

Built for county buyers
Conservative public wording

WHAT IT HELPS SOLVE

- Reduce manual intake, walk-ins, and disconnected email-based processes.

CREDIBILITY

PVA Portal is informed by production systems delivered for Louisville PVA, including online

CORE MODULES

Citizen Self-Service

Homestead submissions, address changes, appeals, document upload, and applicant status visibility.

Staff Workflow Tools

Work queue, assignment, request tracking, reporting, and day-to-day processing support.

Office Operations

Inventory tracking, leave management, education tracking, and operational reporting.

WHY COUNTIES LIKE THIS APPROACH

- Starts with practical, high-value workflows.
- Supports both staff operations and citizen access.
- Grounded in real Kentucky PVA workflow experience.
- Hosted in Microsoft Azure.

Suggested next step

Schedule a short conversation to review your current intake process, identify the best starting module, and discuss what a county rollout could look like.